

| LICENSEE | CVH (No. 11) LP by its general partner, Southbridge Care Homes |
|-----------------------------------------------|---------------------------------------------------------------------------------------------|
| | (a limited partnership, by its general partner, Southbridge Health Care GP Inc.) |
| LICENSEE PHONE # | 519-621-8886 |
| LICENSEE EMAIL ADDRESS | contact@southbridgecare.com |
| LTC HOME ADDRESS | 201 Eleventh Street East, Cornwall, ON K6H 2Y6 |
| LTC PHONE # | 613-933-7420 |
| # OF BEDS | 118 |
| EXECUTIVE DIRECTOR | Lilibeth Medina, Imedina@southbridgecare.com |
| DIRECTOR OF CARE | Susan Coderre, scoderre@southbridgecare.com |
| IPAC LEAD | Amanda Longchamps, alongchamps@southbridgecare.com |
| VISITOR POLICY | https://heartwoodltc.ca/wp- content/uploads/sites/61/2025/01/16.1-Visitors-Policy1st.pdf |
| LONG-TERM CARE FAMILY SUPPORT AND ACTION LINE | 1-866-434-0144 |