

Home Name:	Heartwood
Home Specific Emergency Preparedness Plan	Every licensee of a long-term care home shall ensure that the emergency plans for the home are recorded in writing.
Last Reviewed:	7/6/2026

Assistance		
FLTCA	The home has consulted with entities that may be involved in or provide emergency services in the area where the home is located including, without being limited to, community agencies, health service providers as defined in the Connecting Care Act, 2019, partner facilities and resources that will be involved in responding to the emergency, and keep a record of the consultation:	ADDRESS: 201 Eleventh Street East, Cornwall, ON K6H 2Y6 CALL 911 First For IMMEDIATE ASSISTANCE FROM FIRST RESPONDERS For Police - Fire -Ambulance
1	911 FIRST	Coordinates: 45.03357237284783, -74.73203838910878
2	On Call Manager	CALL: On Call Manager contact # 613-363-8134. On Call Manager to contacted ED and if directed initiate the Fan Out List
3	The POLICY provides step by step procedures for all Emergency Situations	Emergency Preparedness and Response Manual , the Binder is RED
4	First On Scene	First on scene to pull specific incident policy and check list from the manual. Hard Copy of POLICY Manuals are located Main Entrance
5	MOHLTC HOT LINE NOTIFICATION 1-855-819-0879 Received information to be provided to ED who will share with Internal and External Response teams as per policy.	Interim Executive Director Work Cell Andrew Lauzon Contact NUMBER- : 226-753-9065 Director of Care Work Cell Kristen Renwick Marshall Contact NUMBER: 613-362-6398 On Call Manager Cell 613-363-8134 Regional Director Andrew Lauzon Contact NUMBER:226-753-9065 Regional Nursing Consultant Davina Dawdall Contact NUMBER: 613-430 -9848 Southbridge Care VP of Long Term Care and Retirement Andrea Loft 289 244 2297 Southbridge Care VP of Operational Quality and Excellence Judy Plummer 647 539 3953 Public Health 613-933-1375 Medical Director Sanjay Archarya Contact NUMBER 613-277-8167 Hospital Cornwall Community Hospital Tel: (613) 938-4240 Public Health Medical Director Dr. Paul Roumeliotis EOHU Contact :1 800 267-7120.
6	Other community agencies and health service providers	Heartwood Community Partners 1 Community Emergency Management Coordinator Leighton Woods 613-930-2787 ext. 2346 2. OHT Tel: 613-745-5525. 3 City of Cornwall Public Information Centre Main line- 613-932-5767 4 Mental Health CrisisTeam- 613-930-9533 5. Handi Transit-(transport residents)- 613-930-2636
Hazards And Risk		
The home will ensure that hazards and risks that may give rise to an emergency impacting the home are identified and assessed, whether the hazards and risks arise within the home or in the surrounding vicinity or community.		HIRA is Completed and Posted in the home (Yes or No):Yes If no, complete and the document is normally posted on the Occupational Health and Safety Bulletin Board Consultation with Resident and Family Council related to hazards and risks has taken place: Resident Council -July 8, 2025
7	Emergency Plans and Policy The home has emergency plans provide for dealing with emergencies, including, without being limited to the following: Outbreaks of a communicable disease, outbreaks of a disease of public health significance, epidemics and pandemics - Pandemic Plan Fire - Code Red Violent outbursts - Code White Bomb threats - Code Black Medical emergencies - Code Blue Chemical spills - Code Brown Situations involving a missing resident - Code Yellow Loss of one or more essential services, this includes hydro, communication, telephone, call bells, et al. Every licensee of a LTC home shall ensure that the home has access to reliable communications equipment, including for the purpose of obtaining emergency assistance, at all times including in the event of a power outage. - Code Grey Evacuation - Code Green Hostage Situation - Code Purple Active Assailant - Code Silver Natural disasters and extreme weather events - Code Orange Floods - Code Orange Boil water advisories - Code Orange Gas Leak - Code Orange Community Disasters - Code Orange	Pandemic Plan has been educated and practiced, June 2, 2026 Code Red has been educated and practiced, January 9, 2026 3x per month fire drills Code White has been educated and practiced, October 2, 2025 Code Black has been educated and practiced, March 10, 2026 Code Blue has been educated and practiced, November 5, 2025 Code Brown has been educated and practiced, July 16, 2025 Code Yellow has been educated and practiced, February 12, 2026 Code Grey has been educated and practiced, June 11, 2026 Code Green has been educated and practiced, January 9, 2026 Code Purple has been educated and practiced, September 4, 2025 Code Silver has been educated and practiced, September 4, 2025 Code Orange has been educated and practiced: April 23, 2026
8	Review Requirements Planned evacuations must take place at least once every three years, and licensees must keep a record of the test and any changes made to improve the plan In the event that an emergency happens, plans are to be evaluated and updated within 30 days of the event. CIS for the event would be required. Note Outbreaks would include the Debriefing Document. Entrance Binder Is Completed and reviewed Contingency Staffing Plan is Completed	1-Sep-23 1. CIS IS Completed March 14, 2026 2. Home Specific Emergency Plan has been review following an event March 14, 2026 1. Completed: January 6, 2026 - Outbreak 2. Most recent review: January 23, 2026 - Outbreak 1. Completed: May 26, 2025 2. Most recent review: June 28, 2026 1. Completed: January 28, 2026